

E-01933A-07-0402
E-01933A-05-0650



0000079485

ORIGINAL

ARIZONA CORPORATION COM

UTILITY COMPLAINT FORM

Investigator: Greg Freeman

Phone: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 65281

Date: 12/17/2007

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Sidney Last: Hellring

Account Name: Sidney Hellring

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: [REDACTED]

CBR:

State: [REDACTED]

Zip: [REDACTED]

is:

Utility Company: Tucson Electric Power Company

Division: Electric

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

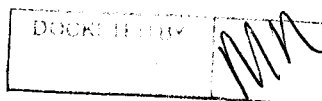
Nature of Complaint:

12/17/2007 Received Opinion Letter Per Mail/Scanned

[REDACTED]
December 9, 2007
Arizona Corporate Commission
Consumer Services Section
1200 West Washington
Phoenix Az. 85007

Arizona Corporation Commission
DOCKETED

DEC 21 2007



ARIZONA
CORP COMMISSION
DOCKET CONTROL

DEC 21 P 12:06

RECEIVED

Ref: Docket #E-01933A-07-0402

There's little question that the Tucson Electric Power Company plays corporate judicial type games with your commission. Soon after one of their filings completes the journey through your procedures, TEP begins the process anew.

You should regulate a method for calling their haranguing to a halt. Certainly if they keep making a nuisance of themselves, by burying ACC under the paperwork their applications must represent, you must frequently move to save yourself. So you approve their request for increase just to be rid of them.

But it doesn't work, because their procedure is ongoing whether you allow an increase or not or generate a compromise. The result: most of the citizens of TEP's service area must forego more important items of family need to support your defeats. And what of the jobs that industries bring elsewhere because of TEP penalty-like energy pricing.

The members of my household consist of the Wife, myself and two dogs; yet my TEP bills never fall below \$100.00 (November's @ \$110). Two or three months of Summer range over \$200.00 each. AND STILL TEP SAYS THEY AREN'T RECEIVING ENOUGH.

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

What could be the point of having a government overseer agency if the most that can be done is to assure TEP's paper work is done satisfactorily while TEP's hand gropes increasing amounts from Arizonan's pockets. (and ACC [REDACTED] to allow them more!)

I'm certain you've examined a recent householders bill from TEP?. On it have you observed Generation Charges, Ancillary Charges, Billing Charges, Assesments and Taxes. I find myself wondering are so many line items, of individual surcharges, are other then a con job. What becomes of the Profit such a monopoly banks. Are none of the line items similar to those to which any business must devote a portion of their general revenues? Most aren't clearly identified.

SIDNEY HELLRING

THE AGENCIES OF GOVERNMENT MUST PROVE
THEIR VALUE TO THE PEOPLE!

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

12/17/2007

Submitted Opinion #65281 to Docket Control

Submitted Inquiry to Utility with questions in last paragraph. INQUIRY #65279

12-17 letter mailed to customer in response:

December 17, 2007

RE: TUCSON ELECTRIC POWER

DOCKET#E-01933A-07-0402

Dear Mr. Hellring:

Your letter regarding the Tucson Electric Power Company ("TEP") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the TEP rate case application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

We have also submitted and inquiry directly to TEP regarding the questions that were asked in your letter. TEP will be providing a response to you and the Commission.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Greg Freeman

Consumer Service Specialist

Utilities Division
[REDACTED]

End of Comments

Date Completed: 12/17/2007

December 9, 2007

Arizona Corporate Commission
Consumer Service Section
1200 West Washington
Phoenix Az. 85007

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DEC 17 2007

AZ CORP COMM
Director Utilities

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